

## **PATIENT INFORMATION REGARDING OFFICE FINANCIAL POLICIES FOR FRED L. HACKNEY, M.D.**

As patients consider plastic surgery, they frequently need information about the various payment options and have questions about our financial policies. We hope the following information will be helpful.

### **PAYMENT OPTIONS**

We provide a number of payment options which may be used individually or combined according to your wishes.

Financing Companies: We have partnerships with various financing companies, which offer low interest financing plans for cosmetic patients.

CASH OR CHECK: Personal check, cashier's check, or cash.

CREDIT CARDS: American Express, Visa and Master Card.

### **MEDICAL INSURANCE**

Our staff is available to assist you with any questions you have regarding insurance coverage for your procedure. If all or part of your procedure is covered by insurance, you will be responsible for co-payments and deductibles as per your agreement with your insurance company.

### **COSMETIC SURGERY FEES**

#### **Scheduling Fee**

When you schedule your surgery, a non-refundable scheduling fee of \$500.00 is required to reserve a date for your surgery. This fee will be applied toward your surgeon's fee.

#### **Rescheduling Fee**

After initially scheduling your surgery, if you reschedule to a later date, **an additional non-refundable scheduling fee of \$500.00** will be required. This fee also will be applied toward your surgeon's fee.

#### **Surgeon's Fee**

Dr. Hackney's surgery fee (surgeon's fee) includes all pre and post-operative visits for a one year period. The proposed surgeon's fee will be in effect for 6 months. Additional expenses including but not limited to lab work, pathology, x-rays, EKG, prescriptions, medical clearance, and supplies are not included in the surgeon's fee, and will be your responsibility.

#### **Surgeon's Fee Due Date**

Dr. Hackney's remaining surgery fee, minus the scheduling fee(s), is due two weeks prior to your surgery date. If the surgeon's fee is not received two weeks before your surgery date, your surgery will be cancelled and the date offered to another patient. As noted above the scheduling fee(s) will be not be refunded.

**COSMETIC SURGERY CANCELLATION AND REFUND POLICY**

**If you cancel your surgery seven (7) business days or less prior to your surgery date, one half (1/2) of the surgeon's fee will not be refunded.**

**If you have been smoking within three weeks of your surgery date, Dr. Hackney may choose to cancel your surgery due to complications related to smoking and your scheduling fee(s) will not be refunded.** The non-refundable scheduling fees will be applied to the cost of your surgery when you reschedule once you have stopped smoking.

**Third Party Financing and Credit Card Payments**

Patients who use third party financing are personally responsible for all non refundable scheduling, rescheduling and cancellation fees, regardless of their financing status.

If the surgeon's fee is paid in full by credit card and surgery is subsequently cancelled, an amount equal to the merchant's fee paid by Dr. Hackney for the total charge will not be refunded. This will be in addition to the non refundable fee(s) noted above.

**FINANCIAL RESPONSIBILITY FOR COMPLICATIONS**

Complications following cosmetic surgery may lead to additional cost, including but not limited to expenses associated with the emergency room, ambulance, hospitalization, operating room, anesthesia , lab test, radiology (x-ray) test, medications, wound care, pathology, EKG, prescriptions, supplies, and consulting doctor's professional fees. If you have no medical insurance or your medical insurance does not cover treatment of complications following cosmetic surgery, you will be solely and completely responsible for all cost related to the complications.

**FINANCIAL RESPONSIBILITY FOR REVISION SURGERY**

Revision of cosmetic surgery is sometimes necessary. Most revision surgery is not performed sooner than one year after surgery. This allows time for all swelling to resolve and healing to be completed. The surgeon's fee for revision surgery will be evaluated on a case by case basis and be determined solely by Dr. Hackney. However, you will responsible for the cost of the operating room, anesthesia, and other cost including but not limited to, lab work, pathology, x-rays, EKG, prescriptions, medical clearance, supplies and consulting doctor's professional fees.

I certify that I have read the above and fully understand these financial policies.

---

Patient Signature

Date